

December 5, 2023

Thank you for choosing Yellow Umbrella Valet Parking Services Ltd. We strive to provide top-notch service to our customers, and your satisfaction is our priority. Please take a moment to review our refund policy to understand the terms and conditions regarding refunds for services.

Refund Policy:

Refund Eligibility:

- Refunds will be considered for services purchased directly through Yellow Umbrella Valet Parking Services Ltd or our authorized service providers.
- Services obtained through third-party vendors or partners are subject to the refund policy of the respective vendor.

Refund Requests:

- All refund requests must be submitted in writing to Yellow Umbrella Valet Parking Services Ltd within one (2) working days of the completion of the service.
- Please include your invoice number, the nature of the service, and a detailed explanation of the reason for the refund request.

Refund Processing Time:

- Refunds will be processed within 5 business days of receiving a valid refund request.
- The refund will be issued using the original payment method used during the service purchase.

Quality of Service:

- If you are dissatisfied with the quality of our service, we encourage you to contact us immediately to address your concerns before requesting a refund.
- We may offer alternative solutions, adjustments, or additional services to resolve the issue.

Service Disputes:

- Disputes regarding the quality or completion of services will be investigated on a case-by-case basis.
- Yellow Umbrella Valet Parking Services Ltd reserves the right to make a final determination based on the facts and circumstances of each case.

Cancellation Policy:

- Cancellations made 30 days or more prior to the scheduled service date may be eligible for a full or partial refund, as determined by Yellow Umbrella Valet Parking Services Ltd.

- Cancellations made within 7 business days of the scheduled service may not be eligible for a refund, or a cancellation fee may apply.

No-Show Policy:

- No refunds will be issued for no-shows or cancellations made after the scheduled service has started.

Policy Updates:

- Yellow Umbrella Valet Parking Services Ltd reserves the right to update or modify this refund policy at any time without prior notice. The revised policy will be effective immediately upon posting on our website.

If you have any questions or concerns about our refund policy, please contact
yurvalet@gmail.com

Thank you for choosing Yellow Umbrella Valet Parking Services Ltd. We appreciate your business and look forward to providing you with exceptional service.

Sincerely,

Yellow Umbrella Valet Parking Services Ltd

E-Mail: yurvalet@gmail.com

Phone: 1(868) 681-6469