



Monday 28<sup>th</sup> August 2023

To whom it may concern,

I am delighted to wholeheartedly recommend Yellow Umbrella Valet Parking and Shuttle Services Ltd for their exceptional services during the Trinbago 2023 Commonwealth Youth Games which took place from 4<sup>th</sup> – 11<sup>th</sup> August 2023. Their unwavering dedication and top-notch transportation solutions significantly contributed to the success of this prestigious event.

Throughout the Games, Yellow Umbrella demonstrated a remarkable commitment to efficiency, reliability, and professionalism. Their fleet of vehicles was not only well-maintained but also operated seamlessly to ensure the smooth movement of athletes, officials, and our Games Family. Their drivers were very professional and on time for all scheduled services which guaranteed timely arrivals and departures for all participants.

One of the standout qualities of Yellow Umbrella was their adaptability and responsiveness to the dynamic nature of the event. They effortlessly handled last-minute schedule changes and unexpected requirements, showcasing their capability to meet the evolving needs of a large-scale international event.

Additionally, the courteous and friendly demeanor of Ms. Anna Thompson did not go unnoticed. Her willingness to consistently exceed expectations in assisting the Transport Team of the Local Organizing Committee created a notably positive atmosphere, significantly enhancing the overall experience of the Games.

In conclusion, Yellow Umbrella played a vital role in ensuring the seamless operation of the Trinbago 2023 Commonwealth Youth Games. Their exceptional services, punctuality, adaptability, and customer-centric approach make them an invaluable partner for any future event. I enthusiastically endorse Yellow Umbrella for their outstanding contribution to the first Multisport event hosted in Trinidad and Tobago.

Sincerely

**Diane Henderson**  
President  
TTCGA